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Title	PKI Disclosure Statement	

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### 1 CONTACT INFO

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# 2 CERTIFICATE TYPE, VALIDATION PROCEDURES AND USAGE

Supported Certificate Policies can be seen in <a href="https://www.indenova.com/acreditaciones/eidas/">https://www.indenova.com/acreditaciones/eidas/</a>

Currently a Validation Authority (OCSP) is employed to check the status of INDENOVA S.L. issued certificates: <a href="https://ocsp2.esigna.es">https://ocsp2.esigna.es</a>

### 3 RELIANCE LIMITS

INDENOVA S.L. Issuing Authority does not set reliance limits for Certificates it issues. Reliance limits may be set by other policies, application controls, applicable law or by agreement.

## 4 OBLIGATIONS OF SUBSCRIBERS

- Provide to the RA the precise information required for the issuance of the certificate, justifying it with documents when appropriate, and responding with veracity and accuracy.
- Notify to the RA the changes that may occur in the information included in the certificate during their period of validity.
- Store the private key of digital certificate with due diligence.
- Inform the RA of the existence of revocation reasons affecting their certificate, on becoming aware of them.
- Use the certificate only for applications and purposes permitted by the Policy.

See full in https://www.indenova.com/acreditaciones/eidas/ sections:

- 1.4. Use of certificates
- 3.2. Initial Validation of Identity
- 4.1. Certificate Request
- 4.4. Acceptance of Certificates
- 4.5. Use of Certificate and Its key pair
- 6.4.1 Generation and activation of activation data

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# 5 CERTIFICATE STATUS CHECKING OBLIGATIONS OF RELYING PARTIES

Relying Parties must comply with the requirements as defined in the Relying Party Agreement, or existing contractual agreements and this PKI Disclosure Statement.

A Relying Party may justifiably rely upon a Certificate only after:

- 1. Ensuring that reliance on Certificates issued under its Certificate Policy is restricted to appropriate uses.
- 2. Ensuring that the Certificate remains valid and has not been Revoked or Suspended by accessing any and all relevant Certificate Status Information.
- 3. Determining that such a Certificate provides adequate assurances for its intended use.
- 4. Take any other precautions prescribed in its Certificate Policy.

# 6 LIMITED WARRANTY AND DISCLAIMER/LIMITATION OF LIABILITY

INDENOVA S.L. has a liability insurance with coverage of three million euros ( $\in$  4,000,000.00).

INDENOVA S.L. only liable in case of default of its obligations under the applicable law and its Policies and Practice Statement.

INDENOVA S.L. not assume any responsibility regarding the use of evidence issued for any unauthorized in its Policies and Practice Statement use.

INDENOVA S.L. Issuing Authority excludes all liability of any kind in respect of any transaction into which an End Entity (Certificate Holder or Relying Party) may enter with any third party.

INDENOVA S.L. not responsible for the content of the documents and data that their services are applied, and is not liable for any damages in transactions that have been used.

INDENOVA S.L. makes no warranties and assumes no liability, to holders of certificates or other evidence issued to the user or parts thereof outside the provisions of its Policies and Practice Statement.

See full in <a href="https://www.indenova.com/acreditaciones/eidas/">https://www.indenova.com/acreditaciones/eidas/</a> sections:

- 9.6. Obligations and Civil Liability
- 9.8. Limitations of Liability

## 7 APPLICABLE AGREEMENTS, CPS, CP

The full Certificate Policies and Certificate Practice Statements are published by the Issuing Authority and available at the location: <a href="https://www.indenova.com/acreditaciones/eidas/">https://www.indenova.com/acreditaciones/eidas/</a>

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### 8 PRIVACY POLICY

INDENOVA S.L. guarantees the protection of personal data of subscribers and holders of registry services, in compliance with Regulation (EU) 2016/679 (General data protection regulation).

See Privacy Policy full in <a href="https://www.indenova.com/acreditaciones/eidas/">https://www.indenova.com/acreditaciones/eidas/</a>

### 9 REFUND POLICY

Once a certificate has been requested, this request becomes a contract for the provision of services and is not subject to any refund.

## 10 APPLICABLE LAW, COMPLAINTS AND DISPUTE RESOLUTION

See full in https://www.indenova.com/acreditaciones/eidas/ sections:

- 9.13. Claims and Dispute Resolution
- 9.14. Application Regulations

# 11TSP AND REPOSITORY LICENSES, TRUST MARKS, AND AUDIT

See full audit information in https://www.indenova.com/acreditaciones/eidas/ sections:

8. Compliance Audit